

FORM A
PERFORMANCE TARGETS

LWD NAME: BATAC


MFOs AND PERFORMANCE INDICATORS (1)		FY 2018 ACTUAL ACCOMPLISHMENT (5)	FY 2019 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2019 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Service Management							
2019 Budget:							
P1 (Quantity) access to potable water	Percentage of household w/ access to potable water against the total number of households within the coverage of the LWD	=1,867/8,371 =22.3%	21%	Administrative, Finance, Commercial and Technical	=1,977/8,177 =24.18%	=24.18/21 115%	
P2 (Quality) reliability of service	Percentage of household connections receiving 24/7 supply of water	=1,840/1,869 98%	=2,043/2,085 98.00%	Batac Water District and PrimeWater	=1910/1947 98%	=98/98 100%	
P3 (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water	= 483,762.24 cu.m. 341,092.50 cu.m. =1.41:1	1.30	Batac Water District and PrimeWater	= 707,658 cu.m. 333,971 cu.m. =2.12:1	=2.12/1.30 163.00%	
B. Water Distribution Service Management							
2019 Budget:							
P1 (Quantity) NRW	Percentage of unbilled water to water production	=82,962 cu.m. 418,084 cu.m. =19.84%	22%	Batac Water District and PrimeWater	=373,687 cu.m. 707,658 cu.m. =53%	42%	
P2 (Quality) Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31)	.7ppm	.3ppm	Batac Water District and PrimeWater	.7ppm	=0.70/0.30 233%	
P3 (Timeliness) adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD.	minor repairs: One hour major repairs: 2 hours	2 hours	Batac Water District and PrimeWater	minor repairs: 4 hours major repairs: 24 hours	50% 8%	

		FY 2018 ACTUAL	FY 2019 TARGET	RESPONSIBLE	FY 2019 ACTUAL	ACCOMPLISHMENT	
MFOs AND PERFORMANCE INDICATORS		ACCOMPLISHMENT		OFFICE/UNIT	ACCOMPLISHMENT	RATE	REMARKS
(1)		(5)	(3)	(4)	(5)	(6)	(7)
Support to Operations							
2019 Budget:							
P1	Staff Productivity Index The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD	=1,869/13 1:144	1:208 <u>=2,085</u> 10	Batac Water District and PrimeWater	=1,977/11 1:180	=180/208 87%	
P2 Affordability	Reasonableness/ Affordability of water rates to consumers with access to connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG	<u>=300.00</u> 10,024.00 MC is equal to 2.99 of LIG	MC should be less than 5% of LIG	Batac Water District and PrimeWater	<u>=300.00</u> 10,144.00 MC is equal to 2.96 % of LIG	169%	
	Customer Satisfaction Percentage of Customer Complaints acted upon against received complaints	=352/352 100%	100%	Batac Water District and PrimeWater	=1208/1220 99%	=99/100 =99%	

MFOs AND PERFORMANCE INDICATORS (1)	FY 2018 ACTUAL ACCOMPLISHMENT (5)	FY 2019 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2019 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)	
General Administration and Support Services (GASS)							
2019 Budget:							
P1	Financial Viability & sustainability of LWD operations (collection ratio, operating ratio, current ratio)	operating ratio: $\frac{=9,355,332.75}{13,987,014.06}$ $=0.67$ collection ratio: 92.00% (MDS Data) current ratio: $\frac{=4,199,012.84}{2,801,650.27}$ $=1.50:1$ collection efficiency: 98.00% (MDS Data) Positive Net Income: 3,036,490.09	$=0.75$ 90.00% $1.5:1$ 98.00% 2,000,000.00	Batac Water District and PrimeWater	operating ratio: $\frac{=3,314,789.46}{6,381,902.41}$ $=0.52$ collection ratio: 93.00% (MDS Data) current ratio: $\frac{=3,675,220.79}{1,889,504.19}$ $=1.95:1$ collection efficiency: 97.00% (MDS Data) Positive Net Income: 2,479,321.98	144% 103% $=1.95/1.50$ $=130\%$ 99% 124%	
P2	a. compliance with COA reporting requirements in accordance with content and period of submission Submission of five financial reports i.e. Balance Sheet, Statement of Income and Expenses, Statement of Cash flows, Statement of Government Equity, Notes to Financial Statement,	10th day of the ensuing month	Financial Reports 10th day of the ensuing month	Finance and Administrative Section Batac Water District	10th day of the ensuing month	100%	

	Report on Ageing of Cash Advance						
	b. compliance with LWUA reporting requirements in accordance to content and period of submission i.e. Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological Report and Chlorine Residual Report Physical/Chemical Report Approved WD Budget with Annual Procurement Plan Annual Report	10th day of the ensuing month	10th day of the ensuing month	Finance and Administrative Section Batac Water District	10th day of the ensuing month	100%	
		10th day of the ensuing month January 2019 November 29, 2018	10th day of the ensuing month December 31, 2019 November 30, 2019		10th day of the ensuing month January 2020 November 2019	100%	
			Last week of January 2020		Last week of February 2020	100%	
P3	Budget Utilization Rate	86.50%	85.00%	Finance and Administrative Section Batac Water District	87.24%	102.64%	

Prepared by:


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2/14/2020
 Date

Approved by:


 MARIA DOLINA D. SAGUN
 General Manager D

2/14/2020
 Date